

 **Head Start**

(440) 993-7716

F: (440) 992-4409

Richard J. Pepperney
Executive Director

Kelly Anthony
Board Chairperson

Stephanie Patriarco
Head Start Director

June 12, 2008

Michael R. Creed
President
Mega-Byte
Computer Services, LLC
6440 Gibbs Road
Andover, Ohio 44003

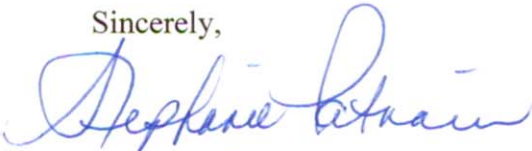
Dear Mr. Creed:

I'm sure you can envision the atrocious amount of stress my staff and I were under immediately after the Memorial Day fire/power outage fiasco. The fire may have been on the outside but caused many internal, nail-biting problems.

Like I explained when we met, we are a group of strong people, who see ourselves as very independent and competent and probably would rather not ask for help, at least not right away. Well, what the fire incident taught us strong people is that we are still independent and competent but we will just ask for help earlier!

Thank you very much for your quick response to our stressful situation. Your sincere generosity is greatly appreciated. Professionally, I value and respectfully commend your superb customer service. I look forward to a great partnership.

Sincerely,



Stephanie Patriarco